

Charmant

Title: Barback
Reports to: Front of House (FOH) Supervisor/Manager
Job Classification: Part time - Non-Exempt

Job Description

As a team member of The Charmant Hotel, your job is to fulfill our mission, to provide an elevated guest experience, rooted in our unique history, while delivering the true spirit of hospitality. Creating an exceptional experience for our guests are the expectations of this position.

Job Responsibilities

- Assist bartenders with the function and efficiency of the rooftop bar area
- Ensure proper inventory of liquors, glassware, napkins, straws and garnishes
- Remove trash and keep bar areas unobstructed, clean and organized
- Attend pre-shift meeting in order to learn function specifics, including bar specs and guest expectations
- Keep track of inventory and inform Management of supply needs
- Perform basic cleaning tasks as needed or directed by supervisor
- Clean glassware to ensure continuous, uninterrupted service
- Be familiar with the beverage list, including glassware used
- Uphold health and safety standards
- Adhere to grooming and appearance standards
- Adhere to TCH policies, laws and requirements pertaining to serving alcoholic beverages
- Attend all employee meetings and trainings beyond scheduled shifts as required
- Ensure that minors and intoxicated persons are not served alcoholic beverages
- Complete closing shut down and cleaning of bar area
- All other related responsibilities assigned by management

Job Requirements

- Must be 18 years of age or older
- Must have a high school education or equivalent experience
- Minimum of 2 years of food and beverage experience
- Must have valid bartender's license
- Great wine and food knowledge
- Able to work independently without direct supervision
- Demonstrate high degree of drive and determination
- Constantly recommend service and product improvement to better the operation
- Maintain complete knowledge of and comply with all departmental policies/service procedures/standards
- Assist with responsibilities and duties in other departments and as assigned by management
- Due to cyclical nature of the hospitality industry, associates may be required to work varying schedules to reflect the business needs of the hotel

Teamwork

- Maintain a good working relationship with other associates by promoting teamwork and fostering a harmonious working climate. Partake in a positive work ethic and surrounding environment

Physical Requirements

- Continuous standing and walking 4-5 hours at a time
- Fine motor coordination is needed to pour beverages, decorate cocktails and folding napkins
- Trays weigh 30 lbs.
- Carts: 250 lbs. (12-20 lbs. Of push/pull force required)
- Hot box: 20 lbs.
- Carrying stackable banquet chairs by loading the cart continuous

The Charmant Hotel does not discriminate on the basis of disability, veteran status or any other basis protected under federal, state or local laws. The Charmant is a smoke-free, drug-free facility, and equal opportunity employer.